

REPORT OF THE PRINCIPAL PERFORMANCE MANAGEMENT OFFICER
TO THE EXECUTIVE
3rd March 2006
TO SCRUTINY COMMITTEE
16th March 2006

Best Value Performance Indicators – Performance against Top and Bottom Quartile 2004-05

1.0 **Introduction and Report Summary**

- 1.1 This report compares the Council's performance against that of the national top and bottom quartile data for 2004-05 which was published by the Audit Commission in mid- January 2006.
- 1.2 The Contact Officer for this report is Robert Woodside, Principal Performance Management Officer (01235 520202 ext 499).

2.0 **Recommendations**

Executive

- (a) *That Members note the Council's performance against the national top and bottom quartile results for 2004-05 and that active management of Best Value Performance Indicators is undertaken through the Corporate Governance Reporting process*

Scrutiny Committee

- (a) *That Members note the Council's performance against the national top and bottom quartile results for 2004-05 and that active management of Best Value Performance Indicators is undertaken through the Corporate Governance Reporting process*

3.0 **Relationship with the Council's Vision, Strategies and Policies**

- (a) Vision Statement objective A.
- (b) The report does not conflict with any Council Strategies.
- (c) The report complies with existing policies.

4.0 **Background**

- 4.1 The Audit Commission have recently published top and bottom quartile data for Best Value Performance Indicators (BVPs) for 2004-05. This allows a comparison to be made between the Vale's audited actual performance with that of other Councils in England. A comparison has been made in previous years with all district councils. However this report is based on a comparison with all Councils in England (including Counties and Unitary Authorities) as the Audit Commission have recently indicated that this is the preferred basis of comparison. In reality it does not make a significant difference, but in overall terms the number of indicators in the top quartile is higher by 1 and the number in the bottom quartile is 1 less.
- 4.2 The table attached to this report (Appendix A) contains all 2004/05 BVPs where the Audit Commission have supplied top and bottom quartile data. The headline totals for 2004/05 (the corresponding figures for 2003/04 are shown in brackets) from Appendix A are:

Top Quartile	20 (14)	43% (34%)
Middle Quartiles	16 (17)	35% (42%)
Bottom Quartile	10 (10)	22% (24%)
Total	46 (41)	

Between 2003/04 and 2004/05, there has been a net increase of 6 indicators (a 9% improvement) of those in the top quartile and the number of indicators in the bottom quartile remains the same.

The table in Appendix A includes a column of the quartiles for 2003/04 (where available) which enables any change in the quartiles between the two years to be seen. There are 8 indicators where performance has moved to a better quartile, 8 indicators where performance has moved to a worse quartile, and 19 indicators where performance has stayed in the same quartile. This is shown by the direction of the arrows in the TQ/BQ 2004/05 column of Appendix A.

The Quarterly Corporate Governance Report (third quarter 2005/06) will include these latest quartiles (2004/05) which will enable a comparison to be made with the current year’s performance.

4.3 The following table shows the relative numbers of BVPIs in the top and bottom quartiles between 2001/02 – 2004/05. Members should note that it is not possible to do a direct comparison between the years because there are changes each year to BVPIs; new ones are added and others deleted.

Comparison of numbers of BVPI’s in top and bottom quartiles: 2001/02 – 2004/05

	2001/02		2002/03		2003/04		2004/05	
Top Quartile	13	31%	18	38%	14	34%	20	43%
Middle Quartiles	20	48%	21	45%	17	42%	16	35%
Bottom Quartiles	9	21%	8	17%	10	24%	10	22%
Total	42		47		41		46	

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PRINCIPAL PERFORMANCE MANAGEMENT OFFICER

Background Papers: None

Appendix A

Best Value Performance Indicators – Top Quartile (TQ) / Bottom Quartile (BQ) 2004/05

(Vale of White Horse District Council Performance Compared to all Councils in England)

BVPI	Target / Indicator	Indicator Description	Actual 03/04	TQ 04/05	BQ 04/05	Actual 04/05	TQ / BQ 04/05	TQ / BQ 03/04
Corporate Health								
2b	T	The duty to promote race checklist score	50%	72.00%	42.00%	53	M	M □
8	T	Invoices paid on time	84.42%	95.97%	88.65%	91.05	M	B □
9	T	Council Tax collected	99.30%	98.3%	96.36%	99.5	T	T □
10	T	NNDR collected	99.40%	99.14%	98.00%	99.7	T	T □
11a	I	% of top 5% earners that are women	16.67%	40.23%	19.63%	16.67	B	M □
11b	I	% of top 5% earners that are from ethnic minorities	0%	3.48%	0.00%	0	B	B □
12	T	Days sick per member of staff	7.85	8.4	11.1	9.22	M	T □
14	I	Early retirements / staff	0.30%	0.16%	0.84%	1.53	B	M □
15	I	Ill health retirements / staff	0.00%	0.12%	0.44%	0	T	T □
16a	I	Staff with disabilities	3.44%	3.73%	1.49%	4.3	T	M □
17a	I	Staff from ethnic minorities	2.66%	4.6%	0.9%	2.4	M	T □
157	T	Types of interaction delivered electronically	57.90%	87.5%	66.59%	69.1	M	M □
Housing								
62	T	% of unfit private sector dwellings made fit or demolished	1.19%	4.69%	1.6%	4.69	T	B □
64	T	No vacant private sect dwellings returned into occupation	6	56.25	4	11	M	-
176	T	No of domestic violence places per 10,000 population	0.11	0.82	0.0	0.09	M	M □
183a	T	Average length of stay in B&B (weeks)	9.13	1	5	4	M	B □
183b	T	Average length of stay in Hostel (weeks)	27.86	0	18	27.89	B	B □
203	T	% change families with children in temporary accommodation	-	-6.94	28.31	-15.77	T	-
Benefits								
76a	T	Number of claimants visited per 1000 caseload	406	282.1	155.8	269.5	M	T □
76c	T	Number of fraud investigations 1000	87	53.4	24.01	82.5	T	T □

		caseload						
BVPI	Target / Indicator	Indicator Description	Actual 03/04	TQ 04/05	BQ 04/05	Actual 04/05	TQ / BQ 04/05	TQ / BQ 03/04
76d	T	Number of prosecutions and sanctions 1000 caseload	8	5.31	2.06	12.4	T	T <input type="checkbox"/>
78a	T	Average time for processing new claims	32	29.38	44.55	25	T	M <input type="checkbox"/>
78b	T	Average time for processing notification of circumstances	4	7.4	14.9	5	T	T <input type="checkbox"/>
79a	T	% of cases where calculation was correct	98%	99.9%	96.2%	99	T	M <input type="checkbox"/>
79b	T	% of recoverable overpayments recovered	52.50%	49.93%	33.13%	56.87	T	M <input type="checkbox"/>
Environment								
82a	T	Recycling	19.40%	17.89%	11.78%	21.3	T	T <input type="checkbox"/>
82b	T	Composting	0%	9.8%	1.53%	0.02	B	B <input type="checkbox"/>
84	I	Household waste collected	358	397.7	491.6	348	T	T <input type="checkbox"/>
86	T	Cost of waste collected per household	£45.94	35.31	48.13	41.15	M	-
91	T	People served by a kerbside collection of recyclables	100%	100	88.7	100	T	T <input type="checkbox"/>
199	T	Cleanliness of relevant land and highways	Not collected	11%	24%	22	M	B <input type="checkbox"/>
Planning								
106	T	New homes on brown field sites	87%	94%	57.14%	92	M	T <input type="checkbox"/>
109a	T	Planning major apps in 13 weeks	51%	68.9%	46.88%	51	M	M <input type="checkbox"/>
109b	T	Planning minor apps in 8 weeks	58%	75.4%	61.12%	51	B	M <input type="checkbox"/>
109c	T	Planning other apps in 8 weeks	85%	88%	80%	77	B	M <input type="checkbox"/>
204	T	% of appeals allowed against authorities decision to refuse	-	25%	37.5%	32	M	-
205	T	Score against a quality of planning service checklist	-	88.9%	72.2%	72	B	-
179	T	Standard searches in 10 working days	90%	100%	96.96%	99.6	B	B <input type="checkbox"/>
Environmental Health								
166a	T	Environmental Health Checklist	21.25%	97%	79.1%	56.25	B	B <input type="checkbox"/>
Community Development								
126	I	Domestic burglaries per 1000 households	5.95	6.9	14.23	5.38	T	-
127a	I	Violent offences per 1000 population – by stranger	1.44	3	8.71	5.52	M	-

127b	I	Violent offences per 1000 population – in a public space	5.48	5.96	12.7	5.78	T	-
127c	I	Violent offences per 1000 population – licensed premises	0.45	0.63	1.78	0.53	T	-
127d	I	Violent offences per 1000 population – under influence	0.80	2	5.41	1.43	T	-
BVPI	Target / Indicator	Indicator Description	Actual 03/04	TQ 04/05	BQ 04/05	Actual 04/05	TQ / BQ 04/05	TQ / BQ 03/04
128	I	Vehicle crimes per 1000 population	7	7.77	15.04	6.1	T	-

Community Legal Service

177	I	Legal and advice expenditure on Quality Mark services	31%	100.00%	6.40%	30.69	M	M <input type="checkbox"/>
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Key: T - Target
I - Indicator

Trend – change in quartile between 2003/04 and 2004/05

(Where data is available)

2004/05 Actuals

20
16
10

Top Quartile (T)
Middle Quartiles (M)
Bottom Quartile (B)

Better 8
Worse 8
Same 19

Total 46